



**VIRGINIA  
CAREER WORKS**

**One Stop Center  
MOU**

**Official Template**

Version: March 2024

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Virginia Career Works – South Central Region – Area 8

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South Central Workforce Development Board

Virginia Career Works (VCW) Service Delivery System  
A Proud Partner of the American Job Center Network

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## Legal Authority

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The Workforce Innovation and Opportunity Act (WIOA) sec. 121(c)(1) requires the Local Board, with the agreement of the Chief Elected Official (CEO), to develop and enter into a Memorandum of Understanding (MOU) between the Local Board and the One-Stop Partners, consistent with WIOA Sec. 121(c)(2), concerning the operation of the one-stop delivery system in a local area. **Please note that a MOU is complete only when it's inclusive with the Infrastructure Funding Agreement (IFA).** This requirement is further described in the Workforce Innovation and Opportunity Act; Joint Rule for Unified and Combined State Plans, Performance Accountability, and the One-Stop System Joint Provisions: Final Rule at 20 CFR 678.500, 34 CFR 361.500, and 34 CFR 463.500, and in Federal guidance.

Additionally, the resource sharing and allocation of infrastructure costs among one-stop partners is governed by WIOA sec. 121(h), its' implementing regulations, and the Federal Cost Principles contained in the Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (Uniform Guidance) at 2 CFR part 200.

## Memorandum of Understanding

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This MOU is executed between the South Central Workforce Development Board, the VA Career Works system Partners (Partners), and the Chief Local Elected Official (CLEO), Ms. Odessa Pride, CLEO Chairman, Prince Edward County Board of Supervisors member. They are collectively referred to as the “Parties” to this MOU.

This MOU is developed to confirm the understanding of the Parties regarding the operation and management of the VA Career Works Centers in the South Central Workforce Development Area (LWDA). The LWDB provides local oversight of workforce programming for the LWDA.

The Resource Sharing Agreement and Infrastructure Funding Agreement establishes a financial plan, including terms and conditions, to fund the services and operating costs of the LWDA VA Career Works Center(s). The Parties to this MOU agree that joint funding is an essential foundation for an integrated service delivery system and necessary to maintain the LWDA’s high-standard Virginia Career Works system.

The Vision, Mission, System Structure, Terms and Conditions, Resource Sharing Agreement, and Infrastructure Funding Agreement outlined herein reflect the commitment of the Parties to their job seeker, workers and business customers, as well as to the overall LWDA community.

## Introduction

Changing labor markets and advances in technology have revolutionized how businesses find talent and jobseekers look for work. Social media, online talent platforms, and professional networking sites are evolving rapidly, perpetuating shifts in labor market dynamics. Additionally, rising consumer expectations and global competition have transformed how business is conducted in most industries. Employers must move faster and more efficiently in order to stay ahead of (or at least keep up with) competitors. This makes it imperative for the public workforce system to continuously adapt and reframe strategies and policies designed to support employers and job seekers.

The LWDB seeks to establish a system that stands in stark contrast to the “traditional”/historical transaction-based model, whereby each agency operates its own business and job seeker services functions, and participants move from place to place seeking services. Instead, the goal is to create integrated locations and a unified structure and process of proactive, transparent, and effective job seeker and business services, orchestrated by a seamless collaboration of talent development and support agencies.

The purpose of this Memorandum of Understanding (MOU) is to define the parameters within which education, workforce, economic development, and other Partner programs and entities operating in the LWDA create a seamless, customer-focused service delivery system that aligns service delivery across the board and enhances access to program services. By realizing one-stop opportunities together, partners are able to build community-benefiting bridges, rather than silos of programmatic isolation. These partnerships will reduce administrative burden and costs and increase customer access and performance outcomes.

### **VISION:**

**Workforce Services are connected for businesses and jobseekers and tailored to meet the needs of the regional economy.**

### **MISSION:**

**To provide quality workforce development activities resulting in a skilled workforce that exceeds the needs of today’s employers and tomorrow’s job challenges.**

See ***Attachment A: Definitions*** for definitions pertaining to this MOU (Page 24)

# System Structure

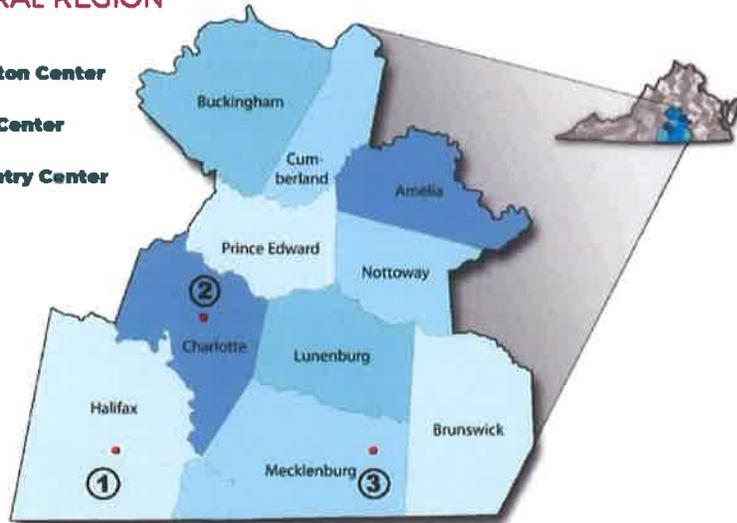
## Virginia Career Works Centers

The LWDA has one (1) Comprehensive and two (2) Affiliate VA Career Works centers, also known as America’s Job Centers that are designed to provide a full range of assistance to job seekers, workers and businesses under one roof. Established under the Workforce Investment Act of 1998 (*WIA*) and continued by the *WIOA*, the centers offer a comprehensive array of services designed to match talent with opportunities.



### SOUTH CENTRAL REGION

- ① Virginia Career Works - South Boston Center (Comprehensive Site)
- ② Virginia Career Works - Keysville Center (Affiliate Site)
- ③ Virginia Career Works - Lake Country Center (Affiliate Site)



#### ❖ South Boston VA Career Works Center (Comprehensive)

Landon (Rock) Mason, One Stop Director	434-572-4467
2506 Houghton Ave., South Boston, VA 24592	<a href="mailto:lmason@vcwsouthcentral.com">lmason@vcwsouthcentral.com</a>
M, Tu, Th, F- 8:30 a.m. - 4:30 p.m.	<a href="http://www.vcwsouthcentral.com">www.vcwsouthcentral.com</a>
Wed- 9:30 a.m. - 4:30 p.m.	

❖ **Lake Country VA Career Works Center (Affiliate)**

Landon (Rock) Mason, One Stop Director	434-955-2252, Ext. 2
118 E. Danville St., South Hill, VA 23970	<a href="mailto:lmason@vcwsouthcentral.com">lmason@vcwsouthcentral.com</a>
M, Wed, Th, F- 8:30 a.m. – 4:30 p.m. Tu- 9:30 a.m. – 4:30 p.m.	<a href="http://www.vcwsouthcentral.com">www.vcwsouthcentral.com</a>

❖ **Keysville VA Career Works Center (Affiliate)**

Landon (Rock) Mason, One Stop Director	434-736-2035
200 Daniel Road, Keysville, VA 23947	<a href="mailto:lmason@vcwsouthcentral.com">lmason@vcwsouthcentral.com</a>
M-F 8:30 a.m. – 4:30 p.m.	<a href="http://www.vcwsouthcentral.com">www.vcwsouthcentral.com</a>

**One-Stop Operator**

The LWDB in consultation with the CEOs selected the one-stop operator, Southside Virginia Community College, through a competitive process in accordance with the Uniform Guidance, WIOA and its implementing regulations, and Local procurement laws and regulations. All documentation for the competitive one-stop operator procurement and selection process is published and may be viewed on the LWDB website at: [www.vcwsouthcentral.com](http://www.vcwsouthcentral.com). Functional details are outlined in the Roles and Responsibilities of Partners section, under One-Stop Operator.

Please note that it is very important to populate the table below by inserting the Partner identification information as outlined in specific detail in **VBWD Policy 300-02 One Stop Delivery: Comprehensive and Affiliate One-Stop Centers**.

**Partners**

<b>Program</b>	<b>Partner Organization</b>	<b>Authorization/Category</b>
Adult Education	Southside Virginia Community College (SVCC)	WIOA Title II Program
Carl D. Perkins	Southside Virginia Community College	Postsecondary Career and Technical Education (CTE) Programs under Carl D. Perkins CTE Act of 2006
Migrant Seasonal Farmworkers	Exempt in Area 8	National Farmworkers Jobs Program <a href="https://www.telamon.org/where-we-work/virginia/workforce-career-services/#NFJP">https://www.telamon.org/where-we-work/virginia/workforce-career-services/#NFJP</a>
Rehabilitative Services	Department for Aging and Rehabilitative	WIOA Title IV Program

	Services (DARS)	
Senior Community Service Employment Program (SCSEP)	STEPS, Inc. Pathstone	WIOA Title V Program
Jobs for Veterans State Grant (JVSG)	Virginia Works (DWDA)	JVSG, authorized under chapter 41 of Title 39, U. S. C.
Temporary Assistance for Needy Families (TANF)	Departments of Social Services (DSS) for Halifax	TANF, authorized under Part A of Title IV of the Social Security Act
Trade Adjustment Assistance (TAA)	Virginia Works (DWDA)	TAA, authorized under chapter 2 of Title of the Trade Act of 1974
Unemployment Insurance (UI)	VEC	UI programs under Virginia Unemployment Compensation laws
Wagner-Peyser Employment Services (ES)	Virginia Works (DWDA)	ES Program, authorized under the Wagner-Peyser Act, as amended under Title III of WIOA Program, also providing the state's labor exchange
Adult and Dislocated Worker Programs	SCWDB	WIOA Title I Program
Out of School Youth Program	SCWDB	WIOA Title I Program
Job Corps	Exempt in Area 8	WIOA Title I Program <a href="https://recruiting.jobcorps.gov/Home/Locations">https://recruiting.jobcorps.gov/Home/Locations</a>
Youth Build	Exempt in Area 8	WIOA Title I Program <a href="https://www.doleta.gov/youth_services/pdf/2017_Grantees.pdf">https://www.doleta.gov/youth_services/pdf/2017_Grantees.pdf</a>
Native American Programs	Exempt in Area 8	WIOA Title I Program <a href="https://www.doleta.gov/dinap/cfml/docs/Telephone_Directory_2016.pdf">https://www.doleta.gov/dinap/cfml/docs/Telephone_Directory_2016.pdf</a>
Employment and Training	Exempt in Area 8	Community Services Block Grant and Department Housing and Urban Development <a href="https://www.hudexchange.info/grantees/find-a-grantee/">https://www.hudexchange.info/grantees/find-a-grantee/</a>
Section 212 Programs	Exempt in Area 8	Second Chance Act of 2007 <a href="https://www.dol.gov/newsroom/releases/eta/eta20180626">https://www.dol.gov/newsroom/releases/eta/eta20180626</a>

# TERMS AND CONDITIONS

## Partner Services

At a minimum, partners will make the services listed below available, consistent with Virginia and LWDA policies and Virginia’s WIOA Combined State Plan. Partner program services beyond those required may be provided on a case by case basis, with the approval of the LWDB and the CEOs, and must be included on the table below. Add as many rows as necessary.

<b>BASIC CAREER SERVICES</b>
Outreach, intake and orientation to the information, services, programs, tools and resources available through the LWDA XX (insert name) workforce system.
Initial assessments of skill level(s), aptitudes, abilities and supportive service needs.
In and out of area job search and placement assistance (including provision of information on in-demand industry sectors and occupations and non-traditional employment).
Access to employment opportunity and labor market information.
Performance information and programs costs for eligible providers of training, education and workforce services.
Information on performance of the local Workforce system.
Information on the availability of supportive services and referral to such, as appropriate.
Information and meaningful assistance on UI claim filing
Determination of potential eligibility for workforce Partner services, programs, referrals.
Information and assistance in applying for financial aid for training and education program not provided under WIOA.
<b>INDIVIDUALIZED CAREER SERVICES</b>
Comprehensive and specialized assessments of skill levels and service needs.
Development of individual employability plan to identify employment goals, appropriate achievement objectives, and appropriate combination of services for the customer to achieve the employment goals.
Referral to training services.
Group counseling.
Literacy activities related to work readiness.
Individual counseling and career planning
Case management for customers seeking training services; individual in and out of area job search, referral and placement assistance.
Work experience, transitional jobs, registered apprenticeships and internships.
Workforce preparation services (e.g., development of learning skills, punctuality, communication skills, interviewing skills, personal maintenance, literacy skills, financial literacy skills, and professional conduct) to prepare individuals for unsubsidized employment or training.
Post-employment follow-up services and support (Is not an individualized career service but listed here for completeness).
<b>TRAINING SERVICES</b>
Occupational skills training through Individual Training Accounts (ITAs)

Adult education and literacy activities, including English language acquisition (ELA), provided in combination with the training services described above.
On the Job Training (OJT)
Incumbent Worker Training
Programs that combine workplace training with related instruction which may include cooperative education.
Training programs operated by the private sector
Skill upgrading and retraining
Entrepreneurial training
Customized training conducted with a commitment by an employer or group of employers to employ an individual upon successful completion of the training.
Other training services as determined by the workforce partner's governing rules

See **Attachment B: Partner Program Services** for details of local services provided by partner agencies. (Page 26)

## **Roles and Responsibilities of Parties**

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The Parties to this agreement will work closely together to ensure that all VA Career Works centers are high-performing work places with staff that will ensure quality of service.

All Parties to this agreement shall comply with:

- ❖ Section 188 of the WIOA Nondiscrimination and Equal Opportunity Regulations (29 CFR Part 38; Final Rule, published December 2, 2016),
- ❖ Title VI of the Civil Rights Act of 1964 (Public Law 88-352),
- ❖ Section 504 of the Rehabilitation Act of 1973, as amended,
- ❖ The Americans with Disabilities Act of 1990 (Public Law 101-336),
- ❖ The Jobs for Veterans Act (Public Law 107-288) pertaining to priority of service in programs funded by the U.S. Department of Labor,
- ❖ Training and Employment Guidance Letter (TEGL) 37-14, Update on Complying with Nondiscrimination Requirements: Discrimination Based on Gender Identity, Gender Expression and Sex Stereotyping are Prohibited Forms of Sex Discrimination in the Workforce Development System and other guidance related to implementing WIOA sec. 188,
- ❖ The Family Educational Rights and Privacy Act (FERPA) (20 U.S.C. § 1232g; 34 CFR part 99),
- ❖ Confidentiality requirements governing the protection and use of personal information held by the VR agency (34 CFR 361.38),
- ❖ The confidentiality requirements governing the use of confidential information held by the State UI agency (20 CFR part 603),
- ❖ All amendments to each, and
- ❖ All requirements imposed by the regulations issued pursuant to these acts.

The previously listed provisions require, in part, that no persons in the United States shall, on the grounds of race, color, national origin, sex, sexual orientation, gender identity and/or expression, age, disability, political beliefs or religion be excluded from participation in, or denied, any aid, care, services or other benefits provided by federal and/or state funding, or otherwise be subjected to discrimination.

- ❖ Additionally, all Parties shall:
- ❖ Collaborate and reasonably assist each other in the development of necessary service delivery protocols for the services outlined in the Partner Services section above,
- ❖ Agree that the provisions contained herein are made subject to all applicable federal and state laws, implementing regulations, and guidelines imposed on either or all Parties relating to privacy rights of customers, maintenance of records, and other confidential information relating to customers, and
- ❖ Agree that all equipment and furniture purchased by any party for purposes described herein shall remain the property of the purchaser after the termination of this agreement.

### *Chief Elected Official*

The CEO for the Local Workforce Development Area (LWDA) is Ms. Odessa Pride, Chair, South Central CEO Consortium, Representative of Prince Edward County. The CEO will, at a minimum:

- ❖ Approve the Local Workforce Development Board (LWDB) budget and workforce center cost allocation plan
- ❖ Approve the selection of the one-stop operator following the competitive procurement process, and
- ❖ Coordinate with the LWDB to oversee the operations of the LWDA VA Career Works system.

### Local Workforce Development Board

The Local WDB ensures the workforce-related needs of employers, workers, and job seekers in the LWDA are met, to the maximum extent possible with available resources. The LWDB will, at a minimum:

- ❖ In partnership with the CEO and other applicable partners within the LWDA, develop and submit a LWDA plan that includes a description of the activities that shall be undertaken by the LWDB and its Partners, and that aligns its strategic vision, goals, objectives, and workforce-related policies to the regional plan and economy,
- ❖ Provide a description of methods to ensure service can continue in the case of a natural or manmade disaster,
- ❖ In cooperation with the Local CEO, design and approve the VA Career Works system structure. This includes, but is not limited to:
- ❖ Adequate, sufficient, and accessible one-stop center locations and facilities,

- ❖ Sufficient numbers and types of providers of career and training services (including eligible providers with expertise in assisting individuals with disabilities and eligible providers with expertise in assisting adults in need of adult education and literacy activities),
- ❖ A holistic system of supporting services, and
- ❖ One or more competitively procured one-stop operators.
- ❖ In collaboration with the CEO, designate through a competitive process, oversee, monitor, implement corrective action, and, if applicable, terminate the one-stop operator(s),
- ❖ Determine the role and day-to-day duties of the one-stop operator,
- ❖ Approve annual budget allocations for operation of the VA Career Works system,
- ❖ Help the one-stop operator recruit operational partners and negotiate MOUs with new Partners,
- ❖ Leverage additional funding for the VA Career Works system to operate and expand one-stop customer activities and resources, and
- ❖ Review and evaluate performance of the LWDA and one-stop operator.

#### *Local Workforce Development Board Staff*

Specific responsibilities include, at a minimum:

- ❖ Assist the CEO and the LWDB with the development and submission of a LWDA plan,
- ❖ Support the LWDB with the implementation and execution of the LWDA vision, goals, objectives, and workforce-related policies, including all duties outlined above,
- ❖ Provide operational and grant-specific guidance to the one-stop operator,
- ❖ Investigate and resolve elevated customer complaints and grievance issues,
- ❖ Prepare regular reports and recommendations to the LWDB, and
- ❖ Oversee negotiations and maintenance of MOUs with one-stop Partners.

#### *One-Stop Operator(s)*

Southside Virginia Community College will oversee Center One Stop Director who will act as “functional leaders”. As such, they will have the authority to organize partner staff, in order to optimize and streamline service delivery efforts. Formal leadership, supervision, and performance responsibilities will remain with each staff member’s employer of record. The one-stop operator, through the Center Managers, will, at a minimum:

- ❖ Manage daily operations, including but not limited to:
- ❖ Managing and coordinating Partner responsibilities, as defined in this MOU,
- ❖ Managing hours of operation, including the once weekly extended hours of operation,
- ❖ Coordinating daily work schedules and work flow based upon operational needs, and
- ❖ Coordinating staff vacations/unscheduled absences with the formal leader to ensure service coverage by center staff.

- ❖ Assist the Local WDB in establishing and maintaining the VA Career Works system structure. This includes but is not limited to:
  - ❖ Ensuring that State requirements for center certification are met and maintained,
  - ❖ Ensuring that career services such the ones outlined in WIOA sec. 134(c)(2) are available and accessible,
  - ❖ Ensuring that LWDB policies are implemented and adhered to,
  - ❖ Adhering to the provisions outlined in the contract with the South Central Workforce Development Board and the Virginia Career Works – South Central Region Business Plan,
  - ❖ Reinforcing strategic objectives of the LWDB to Partners, and
  - ❖ Ensuring staff are properly trained by their formal leadership organizations and provided technical assistance, as needed.
  - ❖ Ensuring integration of systems and services coordination for the center and its partners, placing priority on customer service.
  - ❖ Integrated Workforce Service Delivery, as defined by WIOA, means organizing and implementing services by function (rather than by program), when permitted by a program’s authorizing statute and as appropriate, and by coordinating policies, staff communication, capacity building, and training efforts.
  - ❖ Ensuring functional alignment includes having one-stop center staff who perform similar tasks serve on relevant functional teams, e.g. Skills Development Team or Business Services Team.
  - ❖ Ensuring service integration focuses on serving all customers seamlessly (including targeted populations) by providing a full range of services staffed by cross-functional teams, consistent with the purpose, scope, and requirements of each program.
  - ❖ Ensuring services are seamless to the customer, meaning the services are free of cumbersome transitions or duplicative registrations from one program service to another and there is a smooth customer flow to access the array of services available in the workforce center.
  - ❖ Oversee and coordinate partner, program, and VA Career Works system performance. This includes but is not limited to:
    - ❖ Providing and/or contributing to reports of center activities, as requested by the LWDB,
    - ❖ Providing input to the formal leader (partner program official) on the work performance of staff under their purview,
    - ❖ Notifying the formal leader immediately of any staff leave requests or unexcused absences, disciplinary needs, or changes in employee status,
    - ❖ Identifying and facilitating the timely resolution of complaints, problems, and other issues,
    - ❖ Collaborating with the LWDB on efforts designed to ensure the meeting of program performance measures, including data sharing procedures to ensure effective data matching, timely data entry into the case management systems, and coordinated data batch downloads (while ensuring the confidentiality requirements of FERPA, 34 CFR 361.38, and 20 CFR part 603),
    - ❖ Ensuring open communication with the formal leader(s) in order to facilitate efficient and effective center operations,

- ❖ Evaluating customer satisfaction data and propose service strategy changes to the LWDB based on findings.
- ❖ Manage fiscal responsibilities and records for the center. This includes assisting the LWDB with cost allocations and the maintenance and reconciliation of one-stop center operation budgets.

*The one-stop operator will not assist in the development, preparation and submission of Local plans. They cannot manage or assist in future competitive processes for selecting operators or select or terminate one-stop operators, career services providers, or Youth providers. The operator cannot negotiate local performance accountability measures or develop and submit budgets for activities of the LWDB. The LWDB is responsible for the negotiated performance measures, strategic planning, budgets, and one-stop operator oversight (including monitoring).*

### *Partners*

Each partner commits to cross-training of staff, as appropriate, and to providing other professional learning opportunities that promote continuous quality improvement.

Partners will further promote system integration to the maximum extent feasible through:

- ❖ Effective communication, information sharing, and collaboration with the one-stop operator,
- ❖ Joint planning, policy development, and system design processes,
- ❖ Commitment to the joint mission, vision, goals, strategies, and performance measures as delineated in the local plan,
- ❖ The design and use of common intake, assessment, referral, and case management processes,
- ❖ The use of common and/or linked data management systems and data sharing methods, as appropriate,
- ❖ Leveraging of resources, including other public agency and non-profit organization services,
- ❖ Participation in a continuous improvement process designed to boost outcomes and increase customer satisfaction, and
- ❖ Participation in regularly scheduled Partner meetings to exchange information in support of the above and encourage program and staff integration.

### **Data Sharing**

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Partners agree that the use of high-quality, integrated data is essential to inform decisions made by policymakers, employers, and job seekers. Additionally, it is vital to develop and maintain an integrated case management system, as appropriate, that informs customer service throughout customers' interaction with the integrated system and allows information collected from customers at intake to be captured once.

Partners further agree that the collection, use, and disclosure of customers' personally identifiable information (PII) is subject to various requirements set forth in Federal and State privacy laws. Partners

acknowledge that the execution of this MOU, by itself, does not function to satisfy all of these requirements.

All data, including customer PII, collected, used, and disclosed by partners will be subject to the following:

- ❖ Customer PII will be properly secured in accordance with the Local WDB's policies and procedures regarding the safeguarding of PII.
- ❖ The collection, use, and disclosure of customer education records, and the PII contained therein, as defined under FERPA, shall comply with FERPA and applicable State privacy laws.
- ❖ All confidential data contained in UI wage records must be protected in accordance with the requirements set forth in 20 CFR part 603.
- ❖ All personal information contained in VR records must be protected in accordance with the requirements set forth in 34 CFR 361.38.
- ❖ Customer data may be shared with other programs, for those programs' purposes, within the VA Career Works system only after the informed written consent of the individual has been obtained, where required.
- ❖ Customer data will be kept confidential, consistent with Federal and State privacy laws and regulations.
- ❖ All data exchange activity will be conducted in machine readable format, such as HTML or PDF, for example, and in compliance with Section 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. § 794 (d)).

All one-stop center and partner staff will be trained in the protection, use, and disclosure requirements governing PII and any other confidential data for all applicable programs, including FERPA-protected education records, confidential information in UI records, and personal information in VR records

## **Confidentiality**

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All parties expressly agree to abide by all applicable Federal, State, and, where applicable, local laws and regulations regarding confidential information, including PII from educational records, such as but not limited to 20 CFR Part 603, 45 CFR Section 205.50, 20 USC 1232g and 34 CFR part 99, and 34 CFR 361.38, as well as any applicable State and, where applicable, local laws and regulations. In addition, in carrying out their respective responsibilities, each Party shall respect the confidentiality policies and legal requirements of all of the other Parties.

Each party will ensure that the collection and use of any information, systems, or records that contain PII and other personal or confidential information will be limited to purposes that support the programs and activities described in this MOU and will comply with applicable law.

Each Party will ensure that access to software systems and files under its control that contain PII or other personal or confidential information will be limited to authorized staff members who are assigned responsibilities in support of the services and activities described herein and will comply with applicable law. Each Party expressly agrees to take measures to ensure that no PII or other personal or confidential information is accessible by unauthorized individuals.

To the extent that confidential, private, or otherwise protected information needs to be shared amongst the Parties for the Parties' performance of their obligations under this MOU, and to the extent that such sharing is permitted by applicable law, the appropriate data sharing agreements will be created and required confidentiality and ethical certifications will be signed by authorized individuals. With respect to confidential unemployment insurance information, any such data sharing must comply with all of the requirements in 20 CFR Part 603, including but not limited to requirements for an agreement consistent with 20 CFR 603.10, payments of costs, and permissible disclosures.

With respect to the use and disclosure of FERPA-protected customer education records and the PII contained therein, any such data sharing agreement must comply with all of the requirements set forth in 20 U.S.C. § 1232g and 34 CFR Part 99.

With respect to the use and disclosure of personal information contained in VR records, any such data sharing agreement must comply with all of the requirements set forth in 34 CFR 361.38.

## **Referrals**

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The primary principle of the referral system is to provide integrated and seamless delivery of services to workers, job seekers, and employers. In order to facilitate such a system, Partners agree to:

- ❖ Familiarize themselves with the basic eligibility and participation requirements, as well as with the available services and benefits offered, for each of the Partners' programs represented in the Virginia Career Works – South Central Region.
- ❖ Develop materials summarizing their program requirements and making them available for Partners and customers,
- ❖ Develop and utilize common intake, eligibility determination, assessment, and registration forms,
- ❖ Provide substantive referrals – in accordance with the Local WDA (insert name) Referral Policy – to customers who are eligible for supplemental and complementary services and benefits under partner programs,
- ❖ Regularly evaluate ways to improve the referral process, including the use of customer satisfaction surveys,
- ❖ Commit to robust and ongoing communication required for an effective referral process, and
- ❖ Commit to actively follow up on the results of referrals and assuring that Partner resources are being leveraged at an optimal level.

## **Accessibility**

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Accessibility to the services provided by the VA Career Works centers and all Partner agencies is essential to meeting the requirements and goals of the local service delivery system. Job seekers and businesses must be able to access all information relevant to them via visits to physical locations as well as in virtual spaces, regardless of gender, age, race, religion, national origin, disability, veteran's status, or on the basis of any other classification protected under state or federal law.

### *Physical Accessibility*

One-stop centers will maintain a culture of inclusiveness and the physical characteristics of the facility, both indoor and outdoor, will meet the latest standards of accessible design. Services will be available in a convenient, high traffic, and accessible location, taking into account reasonable distance from public transportation and adequate parking (including parking clearly marked for individuals with disabilities). Indoor space will be designed in an “equal and meaningful” manner providing access for individuals with disabilities.

### *Virtual Accessibility*

The LWDB will work with the VA Workforce Development Board (VA WDB) to ensure that job seekers, workers and businesses have access to the same information online as they do in a physical facility. Information must be clearly marked and compliant with Section 508 of the U.S. Department of Health and Human Services code. Partners will comply with the Plain Writing Act of 2010; the law that requires that federal agencies use "clear Government communication that the public can understand and use" and all information kept virtually will be updated regularly to ensure dissemination of correct information.

Partners should either have their own web presence via a website and/or the use of social media, or work out a separate agreement with the local board to post content through its website.

#### **HELPFUL TIP – COMMUNICATION ACCESSIBILITY**

For more information, please refer to the U.S. Department of Labor's Office of Disability Employment Policy's website at <https://www.dol.gov/odep/topics/CommunicationsAccess.htm>.

### *Communication Accessibility*

Communications access, for purposes of this MOU, means that individuals with sensory disabilities can communicate (and be communicated with) on an equal footing with those who do not have such disabilities. All Partners agree that they will provide accommodations for individuals who have communication challenges, including but not limited to individuals who are deaf and hard of hearing, individuals with vision impairments, and individuals with speech-language impairments.

### *Programmatic Accessibility*

All Partners agree that they will not discriminate in their employment practices or services on the basis of gender, gender identity and/or expression, age, race, religion, national origin, disability, veteran's status, or on the basis of any other classification protected under state or federal law. Partners must assure that they have policies and procedures in place to address these issues, and that such policies and procedures have been disseminated to their employees and otherwise posted as required by law. Partners further assure that they are currently in compliance with all applicable state and federal laws and regulations regarding these issues.

All Partners will cooperate with compliance monitoring that is conducted at the local level to ensure that all VA Career Works programs, services, technology, and materials are physically and programmatically accessible and available to all. Additionally, staff members will be trained to provide services to all,

regardless of range of abilities, mobility, age, language, learning style, or comprehension or education level. An interpreter will be provided in real time or, if not available, within a reasonable timeframe to any customer with a language barrier. Assistive devices, such as screen-reading software programs (e.g., JAWS and DRAGON) and assistive listening devices must be available to ensure physical and programmatic accessibility within the local service delivery system.

## **Outreach**

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The LWDB and its Partners will develop and implement a strategic outreach plan that will include, at a minimum:

- ❖ Specific steps to be taken by each partner,
- ❖ An outreach plan to the region's human resources professionals,
- ❖ An outreach and recruitment plan to the region's job seekers, including targeted efforts for populations most at-risk or most in need,
- ❖ An outreach and recruitment plan for out-of-school youth,
- ❖ Sector strategies and career pathways,
- ❖ Connections to registered apprenticeship,
- ❖ A plan for messaging to internal audiences,
- ❖ An outreach tool kit for Partners,
- ❖ Regular use of social media,
- ❖ Clear objectives and expected outcomes, and
- ❖ Leveraging of any statewide outreach materials relevant to the region.

## **Non-Discrimination and Equal Opportunity**

---

All parties to this MOU certify that they prohibit, and will continue to prohibit, discrimination, and they certify that no person, otherwise qualified, is denied employment, services, or other benefits on the basis of: (i) political or religious opinion or affiliation, marital status, sexual orientation, gender, gender identification and/or expression, race, color, creed, or national origin; (ii) sex or age, except when age or sex constitutes a bona fide occupational qualification; or (iii) the physical or mental disability of a qualified individual with a disability.

The parties specifically agree that they will comply with Section 188 of the WIOA Nondiscrimination and Equal Opportunity Regulations (29 CFR Part 38; Final Rule December 2, 2016), the Americans with Disabilities Act (42 U.S.C. 12101 et seq.), the Non-traditional Employment for Women Act of 1991, titles VI and VII of the Civil Rights of 1964, as amended, Section 504 of the Rehabilitation Act of 1973, as amended, the Age Discrimination Act of 1967, as amended, title IX of the Education Amendments of 1972, as amended, and with all applicable requirements imposed by or pursuant to regulations implementing those laws, including but not limited to 29 CFR Part 37 and 38.

## **Responsibilities of the Parties**

---

All parties to this MOU recognize the Partnership consists of various levels of government, not-for-profit, and for-profit entities. Each party to this agreement shall be responsible for injury to persons or damage to property resulting from negligence on the part of itself, its employees, its agents, or its officers. No Partner assumes any responsibility for any other party, State or non-State, for the consequences of any act or omission of any third party. The parties acknowledge the Virginia Career Works – South Central Region and the one-stop operator have no responsibility and/or liability for any actions of the one-stop center employees, agents, and/or assignees. Likewise, the parties have no responsibility and/or liability for any actions of the LWDB or the one-stop operator. Nothing herein will be construed as a waiver of the sovereign immunity of the Commonwealth of Virginia.

## **Severability**

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If any part of this MOU is found to be null and void or is otherwise stricken, the rest of this MOU shall remain in force.

## **Drug and Alcohol-free Workplace**

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All parties to this MOU certify they will comply with the Drug-Free Workplace Act of 1988, 41 U.S.C. 702 et seq., and 2 CFR part 182 which require that all organizations receiving grants from any Federal agency maintain a drug-free workplace. The recipient must notify the awarding office if an employee of the recipient is convicted of violating a criminal drug statute. Failure to comply with these requirements may be cause for suspension or debarment under 2 CFR part 180, as adopted by the U.S. Department of Education at 2 CFR 3485, and the U.S. Department of Labor regulations at 29 CFR part 94.

### **Certification Regarding Lobbying**

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All parties shall comply with the Byrd Anti-Lobbying Amendment (31 U.S.C. Section 1352), 29 C.F.R. Part 93, and 34 CFR part 82, as well as the requirements in the Uniform Guidance at 2 CFR 200.450. The parties shall not lobby federal entities using federal funds and will disclose lobbying activities as required by law and regulations.

### **Debarment and Suspension**

---

All parties shall comply with the debarment and suspension requirements (E.O. 12549 and 12689) and 2 CFR part 180 and as adopted by the U.S. Department of Labor at 29 CFR part 2998 and by the U.S. Department of Education at 2 CFR 3485.

### **Priority of Service**

---

All parties certify that they will adhere to all statutes, regulations, policies, and plans regarding priority of service, including, but not limited to, priority of service for veterans and their eligible spouses, and priority of service for the WIOA title I Adult program, as required by 38 U.S.C. sec. 4215 and its implementing regulations and guidance, and WIOA sec. 134(c)(3)(E) and its implementing regulations and guidance. Partners will target recruitment of special populations that receive a focus for services under WIOA, such as individuals with disabilities, low-income individuals, basic skills deficient youth, and English language learners.

### **Buy American Provision**

---

Each Party that receives funds made available under title I or II of WIOA or under the Wagner-Peyser Act (29 U.S.C. Section 49, et. seq.) certifies that it will comply with Sections 8301 through 8303 of title 41 of the United States Code (commonly known as the "Buy American Act.") and as referenced in WIOA Section 502 and 20 CFR 683.200(f).

### **Salary Compensation and Bonus Limitations**

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Each party certifies that, when operating grants funded by the U.S. Department of Labor, it complies with TEGL 05-06, Implementing the Salary and Bonus Limitations in Public Law 109-234, and Public Laws 114-113 (Division H, title I, Section 105) and 114-223, and WIOA section 194(15)(A), restricting the use of federal grant funds for compensation and bonuses of an individual, whether charged to either direct or indirect, at a rate in excess of the Federal Office of Personnel Management Executive Level II.

## **Non-Assignment**

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Except as otherwise indicated herein, no party may, during the term of this MOU or any renewals or extensions of this MOU, assign or subcontract all or any part of the MOU without prior written consent of all other parties.

## **Governing Law**

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This MOU will be construed, interpreted, and enforced according to the laws of the Commonwealth of Virginia. All parties shall comply with all applicable Federal and State laws and regulations, and Local laws where applicable and to the extent that they are not in conflict with State or Federal requirements.

## **Dispute Resolution**

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The parties to this MOU agree to communicate openly and directly and that every effort will be made to resolve any problems or disputes in a cooperative manner. In the event that an impasse should arise regarding the terms and conditions of this MOU that cannot be resolved through communication between the parties, the One-Stop Operator will negotiate a resolution with the parties. The One-Stop Operator shall determine the process to mediate and resolve the matter.

The following section details the dispute resolution process designed for use by the partners when unable to successfully reach an agreement necessary to execute the MOU. (Note: This is separate from the LWDA Customer Grievance and Complaint Management Policy.) A disagreement is considered to have reached the level of dispute resolution when an issue arises out of the development and negotiation of an MOU that is not easily coming to a point of resolution. It is the responsibility of the LWDB Chair (or designee) to coordinate the MOU dispute resolution to ensure that issues are being resolved appropriately. Any party to the MOU may seek resolution under this process.

- ❖ All parties are advised to actively participate in Local negotiations in a good faith effort to reach agreement. Any disputes shall first be attempted to be resolved informally.
- ❖ Should informal resolution efforts fail, the dispute resolution process must be formally initiated by the petitioner seeking resolution. The petitioner must send a notification to the LWDB Chair (or designee) and all parties to the MOU regarding the conflict within five business days.
- ❖ The LWDB Chair (or designee) shall place the dispute on the agenda of a special meeting of the LWDB's Executive Committee. The Executive Committee shall attempt to mediate and resolve the dispute. Disputes shall be resolved by a 2/3 majority consent of the Executive Committee members present. This decision shall not be binding on any partner that is an agency of the Commonwealth.
- ❖ The Executive Committee must provide a written response and dated summary of the proposed resolution to all Parties to the MOU.
- ❖ The LWDB Chair (or designee) will contact the petitioner and the appropriate parties to verify that all are in agreement with the proposed resolution.
- ❖ This MOU shall not affect the right of any party to seek all available remedies provided to it by law.

## **Modification Process**

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### *1. Notification of Partners*

When a partner wishes to modify the MOU, the partner must first provide written notification to all signatories of the existing MOU and outline the proposed modification(s).

### *2. Discussion/Negotiation*

Upon notification, the LWDB Chair (or designee) must ensure that discussions and negotiations related to the proposed modification take place with partners in a timely manner and as appropriate.

Depending upon the type of modification, this can be accomplished through email communications of all the parties. If the proposed modification is extensive and is met with opposition, the LWDB Chair (or designee) may need to call a meeting of the parties to resolve the issue. Upon agreement of all parties, a modification will be processed.

If the modification involves substitution of a party that will not impact any of the terms of the agreement, it can be accomplished by the original party and the new party entering into an MOU that includes the LWDB, wherein the new party assumes all of the rights and obligations of the original party. Upon execution, the LWDB Chair (or designee) presents the agreement as a proposed modification to the MOU, and the remaining steps are followed.

If determined that a partner is unwilling to agree to the MOU modification, the LWDB Chair (or designee) must ensure that the process in the Dispute Resolution section as outline above is followed.

### *3. Signatures*

The LWDB Chair (or designee) must immediately circulate the MOU modification and secure partner signatures. The modified MOU will be considered fully executed once all signatories have reviewed and signed.

The modification may be signed in counterparts, meaning each signatory can sign a separate document as long as the LWDB Chair (or designee) acquires signatures of each party and provides a complete copy of the modification with each party's signature to all the other Parties.

## **Effective Period**

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This MOU is entered into on July 1, 2024. This MOU will become effective as of the date of signing by the final signatory below and must terminate no later than June 30, 2027, unless any of the reasons in the Termination section apply.

## **Termination**

---

This MOU will remain in effect until the end date specified in the Effective Period section, unless:

- ❖ All parties mutually agree to terminate this MOU prior to the end date.

- ❖ Federal oversight agencies charged with the administration of WIOA are unable to appropriate funds or if funds are not otherwise made available for continued performance for any fiscal period of this MOU succeeding the first fiscal period. Any party unable to perform pursuant to MOU due to lack of funding shall notify the other parties as soon as the party has knowledge that funds may be unavailable for the continuation of activities under this MOU.
- ❖ WIOA is repealed or superseded by subsequent federal law.
- ❖ Local area designation is changed under WIOA.
- ❖ A party breaches any provision of this MOU and such breach is not cured within thirty (30) days after receiving written notice from the LWDB Chair (or designee) specifying such breach in reasonable detail. In such event, the non-breaching party(s) shall have the right to terminate this MOU by giving written notice thereof to the party in breach, upon which termination will go into effect immediately.

In the event of termination, the parties to the MOU must convene within thirty (30) days<sup>1</sup> after the breach of the MOU to discuss the formation of the successor MOU. At that time, allocated costs must be addressed.

Any party may request to terminate its inclusion in this MOU by following the modification process identified in the Modification Process section above.

All Parties agree that this MOU shall be reviewed not less than once every year to ensure appropriate funding and delivery of services.

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<sup>1</sup> The time period incorporated here, and throughout this Example MOU, is for hypothetical purposes only. Neither WIOA nor its implementing regulations impose such a requirement.

# RESOURCE SHARING AGREEMENT

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The purpose of this section is to establish a financial plan, including terms and conditions, to fund the services and operating costs of the LWDA VA Career Works Centers. The Parties to this MOU agree that joint funding is a necessary foundation for an integrated service delivery system. The goal of the Resource Sharing Agreement (RSA) is to develop the overarching parameters in establishing a funding mechanism that:

- ❖ Establishes and maintains the Local workforce delivery system at a level that meets the needs of the job seekers and businesses in the Local area;
- ❖ Reduces duplication and maximizes program impact through the sharing of services, resources, and technologies among partners (thereby improving each program's effectiveness);
- ❖ Reduces overhead costs for any one partner by streamlining and sharing financial, procurement, and facility costs;
- ❖ Ensures that costs are appropriately shared by VA Career Works partners by determining contributions based on the proportionate use of the one-stop centers and relative benefits received, and requiring that all funds are spent solely for allowable purposes in a manner consistent with the applicable authorizing statutes and all other applicable legal requirements, including the Uniform Guidance;
- ❖ Outlines and describes infrastructure costs; and,
- ❖ Describes additional costs (career services and shared services)<sup>2</sup>

*The partners consider this RSA the master budget that is necessary to maintain the LWDA's high-standard VA Career Works system. Furthermore, the Resource Sharing Agreement (RSA) will be the actual document that reflects each partner's shared cost, or contribution, of funding the LWDA local VA Career Works Center(s) pursuant to the provisions of this MOU and its subparts.*

*LWDB and partners must complete the VA LWDA One-Stop Center Budget and Cost Allocation Template, for each Center. Once completed, this document(s) will be accepted by all parties as the RSA, or per federal grant language, the Infrastructure Funding Agreement (IFA). These two acronyms (RSA & IFA) are interchangeable. RSA will be reviewed on an annual basis, recognized as a separate agreement to this MOU and that all parties may announce their consensus of the RSA through the exchange of correspondence between the LWDB and partners or by some other agreed upon procedure.*

All costs will be allocated according to partners' proportionate use and relative benefits received, and reconciled on a quarterly basis against actual costs incurred and adjusted accordingly. The VA Career Works RSA is expected to be transparent and negotiated among partners on an equitable basis to ensure costs are shared appropriately. All Partners must negotiate in good faith and seek to establish outcomes that are reasonable and fair.

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<sup>2</sup> Additional Costs: WIOA Section 121(i)(1) / Final Rule 678.760

## RSA Timeline

### Cost Allocation Methodology

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Within the one-stop system, a variety of allocation methods may be used as agreed upon by the partners, which reflect the best measure of benefit received by the partner programs. The VA LWDA One-Stop Center Budget and Cost Allocation template only provides the following three options: (1) number of partner **program positions** dedicated to the one-stop center services; (2) **square feet occupied** by partner program staff; and (3) **number of one-stop center customers** served by partner program.

### Cost Reconciliation and Allocation Base Update

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All parties agree that a quarterly reconciliation of budgeted and actual costs and update of the allocation bases will be completed in accordance with the following process:

- ❖ Partners will provide the LWDB with the following information no later than thirty (30) days<sup>3</sup> after the end of each quarter, as applicable:
  - ✓ Quarterly cost information and documentation of the actual costs,
  - ✓ Updated staffing information (per the 1<sup>st</sup> day of a new program year and the 1<sup>st</sup> day of each subsequent quarter), and
  - ✓ Updated square feet occupied, and
  - ✓ Actual customer participation numbers (per the last day of the last month of each quarter).
- ❖ Upon receipt of the above information, the LWDB, or Fiscal Agent, will provide a RSA – Financial Status Report on or before 45 days after the end of the quarter.

## INFRASTRUCTURE FUNDING

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Infrastructure costs are defined as non-personnel costs that are necessary for the general operation of the VA Career Works Center(s) including, but not limited to:

- ❖ Rental of the facilities;
- ❖ Utilities and maintenance;
- ❖ Equipment, including assessment-related products and assistive technology for individuals with disabilities; and,
- ❖ Technology to facilitate access to the American Job Center, including technology used for the center's planning and outreach activities.

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<sup>3</sup> The time period incorporated here, and throughout this Example MOU, is for hypothetical purposes only. Neither WIOA nor its implementing regulations impose such a requirement.

All Parties to this MOU and separate RSAs for the Center(s) recognize that infrastructure costs are applicable to all required Partners, whether they are physically located in the center or not.<sup>4</sup> Each partner's contributions to these costs, however, may vary, as these contributions are based on the proportionate use and relative benefit received, consistent with the Partner programs' authorizing laws and regulations and the Uniform Guidance.

## **Partners**

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Partners funding the costs of infrastructure according to the RSA are the same as identified in the RSA separate agreement for the Center(s).

## **Cost Allocation Methodology**

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All Parties agree that the cost allocation methodology for the costs of one-stop infrastructure will be the same as described in the Cost Allocation Methodology section of the MOU, subpart Resource Sharing Agreement.

## **Cost Reconciliation and Allocation Base Update**

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All Parties agree that the cost reconciliation and allocation base update for the infrastructure costs will be the same as described in the Cost Reconciliation and Allocation Base Update section of the MOU, subpart Resource Sharing Agreement.

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<sup>4</sup> When a local board has determined that a required program is not represented in the local workforce area (i.e., local area), then there is no requirement to include that program in the MOU. *For Example:* If there are no employment and training activities carried out by the Department of Housing and Urban Development (HUD) in the local area, then HUD would not be required to be a partner in that local workforce service delivery system. Thus HUD would not be a party to that local MOU. **Note:** It must be articulated in the MOU that a required program(s) is not available in the local area.

## Authority and Signature

One completed, signed, and dated Authority and Signature page is required for each signatory official.

By signing my name below, I, Odessa Pride, Chairman of CEO, certify that I have read the information contained in this One Stop Center MOU, effective July 1, 2024. All of my questions have been discussed and answered satisfactorily.

My signature certifies my understanding of the terms outlined herein and in agreement with:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

By signing this document, I also certify that I have the legal authority to bind my agency (outlined below) to the terms of:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

I understand that this MOU may be executed in counterparts, each being considered an original, and that this MOU expires either:

- three (3) years from effective date or
- Upon modified termination, whichever occurs earlier.

Odessa H. Pride, Ed.D.  
Signature

7/19/24  
Date

Odessa H. Pride, Chair of CEO  
Print Name and Title

Chief Elected Official  
Agency Name

## Authority and Signature

One completed, signed, and dated Authority and Signature page is required for each signatory official.

By signing my name below, I, Jeremy Satterfield, Chairman of South Central Workforce Development Board, certify that I have read the information contained in this One Stop Center MOU, effective July 1, 2024. All of my questions have been discussed and answered satisfactorily.

My signature certifies my understanding of the terms outlined herein and in agreement with:

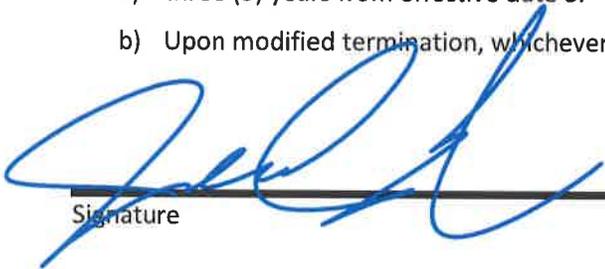
- ❖ This MOU for the South Central Region – effective date July 1, 2024.

By signing this document, I also certify that I have the legal authority to bind my agency (outlined below) to the terms of:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

I understand that this MOU may be executed in counterparts, each being considered an original, and that this MOU expires either:

- three (3) years from effective date or
- Upon modified termination, whichever occurs earlier.

  
Signature

  
Date

  
Print Name and Title

**South Central Workforce Development Board**  
Agency Name

## Authority and Signature

One completed, signed, and dated Authority and Signature page is required for each signatory official.

By signing my name below, I, Keith Harkins, certify that I have read the information contained in this One Stop Center MOU, effective July 1, 2024. All of my questions have been discussed and answered satisfactorily.

My signature certifies my understanding of the terms outlined herein and in agreement with:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

By signing this document, I also certify that I have the legal authority to bind my agency (outlined below) to the terms of:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

I understand that this MOU may be executed in counterparts, each being considered an original, and that this MOU expires either:

- c) three (3) years from effective date or
- d) Upon modified termination, whichever occurs earlier.

DocuSigned by:  
  
Signature \_\_\_\_\_ Date 7/1/2024

Keith Harkins, Vice President of Academic and Workforce Programs  
Print Name and Title

Southside Virginia Community College  
Agency Name



## Modification Authority and Signature

One completed, signed, and dated Authority and Signature page is required for each signatory official.

By signing my name below, I, Demetrios Melis, certify that I have read the information contained in this Virginia Career Works – South Central Region – Area 8 MOU Modification dated, July 1, 2024 – June 30, 2027.

All of my questions have been discussed and answered satisfactorily.

My signature certifies my understanding of the terms outlined herein and in agreement with:

- ❖ This MOU – Virginia Career Works – South Central Region – Area 8 MOU Modification, dated, July , 2024 – June 30, 2027.

By signing this document, I also certify that I have the legal authority to bind my agency (outlined below) to the terms of:

- ❖ This MOU – Virginia Career Works – South Central Region – Area 8 MOU Modification, dated, July 1, 2024 – June 30, 2027.

I understand that this modification may be executed in counterparts, each being considered an original, and that this modification shall expire June 30, 2027.

Except as provided herein, all terms and conditions of Virginia Career Works – South Central Region – Area 8 MOU, dated, July 1, 2024 – June 30, 2027, remains unchanged and in full force and effect.

  
\_\_\_\_\_  
Signature

7/17/2024  
\_\_\_\_\_  
Date

Demetrios Melis, Commissioner  
\_\_\_\_\_  
Print Name and Title

Virginia Employment Commission  
\_\_\_\_\_  
Agency Name

# Authority and Signature

One completed, signed, and dated Authority and Signature page is required for each signatory official.

By signing my name below, I, Lisa A. Martinez, certify that I have read the information contained in this One Stop Center MOU, effective July 1, 2024. All of my questions have been discussed and answered satisfactorily.

My signature certifies my understanding of the terms outlined herein and in agreement with:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

By signing this document, I also certify that I have the legal authority to bind my agency (outlined below) to the terms of:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

I understand that this MOU may be executed in counterparts, each being considered an original, and that this MOU expires either:

- a) three (3) years from effective date or
- b) Upon modified termination, whichever occurs earlier.

Lisa A. Martinez  
Signature

7.3.2024  
Date

Lisa A. Martinez, Senior Procurement Officer  
Print Name and Title

Department of Aging and Rehabilitative Services  
Agency Name

## Authority and Signature

One completed, signed, and dated Authority and Signature page is required for each signatory official.

By signing my name below, I, SHARON HARRUP, certify that I have read the information contained in this One Stop Center MOU, effective July 1, 2024. All of my questions have been discussed and answered satisfactorily.

My signature certifies my understanding of the terms outlined herein and in agreement with:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

By signing this document, I also certify that I have the legal authority to bind my agency (outlined below) to the terms of:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

I understand that this MOU may be executed in counterparts, each being considered an original, and that this MOU expires either:

- three (3) years from effective date or
- Upon modified termination, whichever occurs earlier.

Sharon Harrup  
Signature

6-9-2024  
Date

SHARON HARRUP, President & CEO  
Print Name and Title

STEPS, Inc.  
Agency Name

## Authority and Signature

One completed, signed, and dated Authority and Signature page is required for each signatory official.

By signing my name below, I, Petrina Carter, certify that I have read the information contained in this One Stop Center MOU, effective July 1, 2024. All of my questions have been discussed and answered satisfactorily.

My signature certifies my understanding of the terms outlined herein and in agreement with:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

By signing this document, I also certify that I have the legal authority to bind my agency (outlined below) to the terms of:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

I understand that this MOU may be executed in counterparts, each being considered an original, and that this MOU expires either:

- three (3) years from effective date or
- Upon modified termination, whichever occurs earlier.

Petrix Carter  
Signature

July 18, 2024  
Date

Petrina Carter, President/CEO  
Print Name and Title

Tri-County Community Action Agency  
Agency Name

## Authority and Signature

One completed, signed, and dated Authority and Signature page is required for each signatory official.

By signing my name below, I, Tracy Jones, certify that I have read the information contained in this One Stop Center MOU, effective July 1, 2024. All of my questions have been discussed and answered satisfactorily.

My signature certifies my understanding of the terms outlined herein and in agreement with:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

By signing this document, I also certify that I have the legal authority to bind my agency (outlined below) to the terms of:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

I understand that this MOU may be executed in counterparts, each being considered an original, and that this MOU expires either:

- c) three (3) years from effective date or
- a) Upon modified termination, whichever occurs earlier.

Tracy Jones  
Signature

06.04.24  
Date

Tracy Jones - Executive Director Program Development Administration  
Print Name and Title

Pathstone  
Agency Name

## Authority and Signature

One completed, signed, and dated Authority and Signature page is required for each signatory official.

By signing my name below, I, Kathy E. Andrews, certify that I have read the information contained in this One Stop Center MOU, effective July 1, 2024. All of my questions have been discussed and answered satisfactorily.

My signature certifies my understanding of the terms outlined herein and in agreement with:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

By signing this document, I also certify that I have the legal authority to bind my agency (outlined below) to the terms of:

- ❖ This MOU for the South Central Region – effective date July 1, 2024. *at \$408.00*

I understand that this MOU may be executed in counterparts, each being considered an original, and that this MOU expires either:

- three (3) years from effective date or
- Upon modified termination, whichever occurs earlier.

  
Signature

6-27-24  
Date

Kathy E. Andrews, Director Halifax DSS  
Print Name and Title

Department of Social Services – Halifax County  
Agency Name

## Authority and Signature

One completed, signed, and dated Authority and Signature page is required for each signatory official.

By signing my name below, I, Audra D. Morris, certify that I have read the information contained in this One Stop Center MOU, effective July 1, 2024. All of my questions have been discussed and answered satisfactorily.

My signature certifies my understanding of the terms outlined herein and in agreement with:

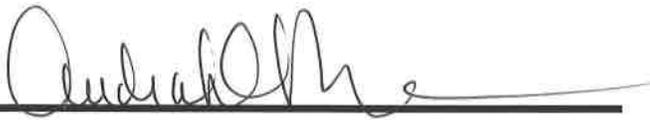
- ❖ This MOU for the South Central Region – effective date July 1, 2024.

By signing this document, I also certify that I have the legal authority to bind my agency (outlined below) to the terms of:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

I understand that this MOU may be executed in counterparts, each being considered an original, and that this MOU expires either:

- three (3) years from effective date or
- Upon modified termination, whichever occurs earlier.

  
Signature

6/24/24  
Date

Audra D Morris, Director  
Print Name and Title

Department of Social Services – Amelia County  
Agency Name

## Authority and Signature

One completed, signed, and dated Authority and Signature page is required for each signatory official.

By signing my name below, I, Rich Blankenship, certify that I have read the information contained in this One Stop Center MOU, effective July 1, 2024. All of my questions have been discussed and answered satisfactorily.

My signature certifies my understanding of the terms outlined herein and in agreement with:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

By signing this document, I also certify that I have the legal authority to bind my agency (outlined below) to the terms of:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

I understand that this MOU may be executed in counterparts, each being considered an original, and that this MOU expires either:

- c) three (3) years from effective date or
- a) Upon modified termination, whichever occurs earlier.

  
Signature

6-11-24  
Date

Rich Blankenship, Director  
Print Name and Title

Department of Social Services – Brunswick County  
Agency Name

## Authority and Signature

One completed, signed, and dated Authority and Signature page is required for each signatory official.

By signing my name below, I, Stephanie M. Coleman, certify that I have read the information contained in this One Stop Center MOU, effective July 1, 2024. All of my questions have been discussed and answered satisfactorily.

My signature certifies my understanding of the terms outlined herein and in agreement with:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

By signing this document, I also certify that I have the legal authority to bind my agency (outlined below) to the terms of:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

I understand that this MOU may be executed in counterparts, each being considered an original, and that this MOU expires either:

- three (3) years from effective date or
- Upon modified termination, whichever occurs earlier.

Stephanie M. Coleman  
Signature

6/10/2024  
Date

Stephanie M. Coleman, Director II  
Print Name and Title

Department of Social Services – Buckingham County  
Agency Name

## Authority and Signature

One completed, signed, and dated Authority and Signature page is required for each signatory official.

By signing my name below, I, Sari Goff, certify that I have read the information contained in this One Stop Center MOU, effective July 1, 2024. All of my questions have been discussed and answered satisfactorily.

My signature certifies my understanding of the terms outlined herein and in agreement with:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

By signing this document, I also certify that I have the legal authority to bind my agency (outlined below) to the terms of:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

I understand that this MOU may be executed in counterparts, each being considered an original, and that this MOU expires either:

- three (3) years from effective date or
- Upon modified termination, whichever occurs earlier.

Sari C. Goff  
Signature

June 10, 2024  
Date

Sari C Goff, Director  
Print Name and Title

Department of Social Services – Charlotte County  
Agency Name

## Authority and Signature

One completed, signed, and dated Authority and Signature page is required for each signatory official.

By signing my name below, I, Jessica Ownby, certify that I have read the information contained in this One Stop Center MOU, effective July 1, 2024. All of my questions have been discussed and answered satisfactorily.

My signature certifies my understanding of the terms outlined herein and in agreement with:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

By signing this document, I also certify that I have the legal authority to bind my agency (outlined below) to the terms of:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

I understand that this MOU may be executed in counterparts, each being considered an original, and that this MOU expires either:

- three (3) years from effective date or
- Upon modified termination, whichever occurs earlier.

Jessica Ownby  
Signature

6/10/2024  
Date

Jessica Ownby, Director  
Print Name and Title

Department of Social Services – Cumberland County  
Agency Name

## Authority and Signature

One completed, signed, and dated Authority and Signature page is required for each signatory official.

By signing my name below, I, LISA B. NAGORSKY, certify that I have read the information contained in this One Stop Center MOU, effective July 1, 2024. All of my questions have been discussed and answered satisfactorily.

My signature certifies my understanding of the terms outlined herein and in agreement with:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

By signing this document, I also certify that I have the legal authority to bind my agency (outlined below) to the terms of:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

I understand that this MOU may be executed in counterparts, each being considered an original, and that this MOU expires either:

- three (3) years from effective date or
- Upon modified termination, whichever occurs earlier.

Lisa B. Nagorsky  
Signature

06/24/2024  
Date

Lisa B. Nagorsky, ACTING DIRECTOR  
Print Name and Title

Department of Social Services – Lunenburg County  
Agency Name

## Authority and Signature

One completed, signed, and dated Authority and Signature page is required for each signatory official.

By signing my name below, I, CHRISTOPHER R SPAIN, certify that I have read the information contained in this One Stop Center MOU, effective July 1, 2024. All of my questions have been discussed and answered satisfactorily.

My signature certifies my understanding of the terms outlined herein and in agreement with:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

By signing this document, I also certify that I have the legal authority to bind my agency (outlined below) to the terms of:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

I understand that this MOU may be executed in counterparts, each being considered an original, and that this MOU expires either:

- three (3) years from effective date or
- Upon modified termination, whichever occurs earlier.

CR Spain  
Signature

6/10/24  
Date

CHRISTOPHER R. SPAIN, Director  
Print Name and Title

Department of Social Services – Mecklenburg County  
Agency Name

## Authority and Signature

One completed, signed, and dated Authority and Signature page is required for each signatory official.

By signing my name below, I, Shannon Reed, certify that I have read the information contained in this One Stop Center MOU, effective July 1, 2024. All of my questions have been discussed and answered satisfactorily.

My signature certifies my understanding of the terms outlined herein and in agreement with:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

By signing this document, I also certify that I have the legal authority to bind my agency (outlined below) to the terms of:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

I understand that this MOU may be executed in counterparts, each being considered an original, and that this MOU expires either:

- three (3) years from effective date or
- Upon modified termination, whichever occurs earlier.

Shannon Reed  
Signature

6/10/2024  
Date

Shannon Reed, Director  
Print Name and Title

Department of Social Services – Nottoway County  
Agency Name

# Authority and Signature

One completed, signed, and dated Authority and Signature page is required for each signatory official.

By signing my name below, I, Kimberley Allen, certify that I have read the information contained in this One Stop Center MOU, effective July 1, 2024. All of my questions have been discussed and answered satisfactorily.

My signature certifies my understanding of the terms outlined herein and in agreement with:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

By signing this document, I also certify that I have the legal authority to bind my agency (outlined below) to the terms of:

- ❖ This MOU for the South Central Region – effective date July 1, 2024.

I understand that this MOU may be executed in counterparts, each being considered an original, and that this MOU expires either:

- c) three (3) years from effective date or
- a) Upon modified termination, whichever occurs earlier.

Kimberley Allen  
Signature

6/10/2024  
Date

Kimberley Allen, Director  
Print Name and Title

Department of Social Services – Prince Edward County  
Agency Name

## **Attachment A: Definitions**

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### **One-Stop Delivery System**

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The one-stop delivery system (herein also referred to as the VA Career Works Service Delivery System) brings together workforce development, educational, and other human resource services in a seamless customer-focused service delivery network that enhances access to the programs' services and improves long-term employment outcomes for individuals receiving assistance. One-stop partners administer separately funded programs as a set of integrated streamlined services to customers.

*[20 CFR 678.300(a); 34 CFR 361.300(a); and 34 CFR 463.300(a)]*

### **Infrastructure Costs**

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Non-personnel costs that are necessary for the general operation of the one-stop center, including but not limited to applicable facility costs (such as rent), costs of utilities and maintenance, equipment (including assessment-related products and assistive technology for individuals with disabilities), and technology to facilitate access to the one-stop center, including technology used for the center's planning and outreach activities. Common identifier costs may be considered as costs of one-stop infrastructure.

*[WIOA sec. 121(h)(4); 20 CFR 678.700(a)-(b); 34 CFR 361.700(a)-(b); and 34 CFR 463.700(a)-(b)]*

### **Additional Costs**

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Shared operating costs and shared services costs may include costs of shared services that are authorized for and may be commonly provided through the one-stop Partner programs, including initial intake, assessment of needs, appraisal of basic skills, identification of appropriate services, referrals to other one-stop Partners, and business services.

*[WIOA sec. 121(i)(2); 20 CFR 678.760(b); 34CFR 361.760(b); 34 CFR 463.760(b); and TEGL 17-16, RSA TAC 17-03, and OCTAE Program Memo 17-3, Infrastructure Funding of the One-Stop Delivery System (pp. 4-5, Attachment II)]*

### **Resource Sharing Agreement (RSA)**

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The resource sharing agreement (RSA) of VA Career Works Center(s) is the financial plan that the one-stop partners, the CEO, and the Local WDB have agreed to in the MOU that will be used to achieve their goals of delivering services in a local area. The MOU must contain, among other things, provisions describing how the costs of shared services provided by the one-stop system and the operating costs of such system will be funded, including the infrastructure costs for the one-stop system (WIOA sec. 121(c)(2)(A) and 20 CFR 678.500(b)).

The RSA may be considered the master budget that contains a set of resource sharing agreement budgets (RSA) or components that consist of costs that are specifically identified in the statute: infrastructure costs, defined in WIOA sec. 121(h)(4); and additional costs which must include applicable career services and may include shared operating costs and shared services that are related to the operation of the one-stop delivery system and do not constitute infrastructure costs. These additional costs are described in WIOA sec. 121(i). The resource sharing agreement must be periodically reconciled against actual costs incurred and adjusted accordingly. This reconciliation helps to ensure that the budget reflect a cost allocation methodology that demonstrates how infrastructure costs are charged to each partner in proportion to the partner's use of the one-stop center and relative benefit received. The one-stop operating budget may be further refined by the one-stop partners, as needed, to assist in tracking their contributions. It may be necessary at times to separate the budget of a comprehensive one-stop center from a specialized one-stop center or an affiliate one-stop center.

One-Stop operating costs include infrastructure costs and additional costs, which are made up of applicable career service, shared operating costs and shared services.

[TEGL 17-16, RSA TAC 17-03, and OCTAE Program Memo 17-3, Infrastructure Funding of the One-Stop Delivery System (pp. 3-4)]

## **Funding Types**

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### *Cash*

- ❖ Cash funds provided to the Local WDB or its designee by one-stop Partners, either directly or by an interagency transfer, or by a third party.

### *Non-Cash<sup>5</sup>*

- ❖ Expenditures incurred by one-stop Partners on behalf of the one-stop center; and
- ❖ Non-cash contributions or goods or services contributed by a Partner program and used by the one-stop center.

### *Third-Party In-Kind*

- ❖ Contributions of space, equipment, technology, non-personnel services, or other like items to support the infrastructure costs associated with one-stop operations, by a non-one-stop Partner to:
  - ❖ Support the one-stop center in general; or
  - ❖ Support the proportionate share of one-stop infrastructure costs of a specific partner.

[20 CFR 678.720; 20 CFR 678.760; 34 CFR 361.720; 34 CFR 361.760; 34 CFR 463.720; and 34 CFR 463.760]

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<sup>5</sup> The value of non-cash and third-party in-kind contributions must be fairly evaluated in accordance with the Uniform Guidance at 2 CFR 200.306.

## **Allocation**

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Allocation means the process of assigning a cost, or a group of costs, to one or more cost objective(s), in reasonable proportion to the benefit provided or other equitable relationship. The process may entail assigning a cost(s) directly to a final cost objective or through one or more intermediate cost objectives.

[2 CFR 200.4]

## **Cost Objectives**

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Cost objective means a program, function, activity, award, organizational subdivision, contract, or work unit for which cost data are desired and for which provision is made to accumulate and measure the cost of processes, products, jobs, capital projects, etc. A cost objective may be a major function of the non-federal entity, a particular service or project, a federal award, or an indirect (Facilities & Administrative (F&A)) cost activity, as described in Subpart E—Cost Principles of this Part. See also 2 CFR §§ 200.44 Final cost objective and 200.60 Intermediate cost objective.

[2 CFR 200.28]

## Attachment B: Partner Program Services

<b>Partner Program: Virginia Career Works South Central</b> South Central Workforce Development Board Website: <a href="https://www.vcwsouthcentral.com">https://www.vcwsouthcentral.com</a>	
<b>Partner Program - Signatory Authority (Name, Job Title, email):</b> Terra Napier, Executive Director, <a href="mailto:tnapier@vcwsouthcentral.com">tnapier@vcwsouthcentral.com</a> <b>Partner Program Local Area Contact (Name, Job Title, email and telephone number):</b> Kris Tuck, Adult/DLW Program Manager, <a href="mailto:ktuck@vcwsouthcentral.com">ktuck@vcwsouthcentral.com</a> , 434-542-4472 Michael Justice, Youth Program Manager, <a href="mailto:mjustice@vcwsouthcentral.com">mjustice@vcwsouthcentral.com</a> , 434-736-2111	
<b>List of Services to be Made Available Through the Virginia Career Works Center(s)</b>	
<b>Partner will participate in the following manner (indicate Center Name and type of contact):</b>	
<b>1. Permanent Presence and Service Provision</b>	Virginia Career Works- Lake Country Virginia Career Works-South Boston Virginia Career Works-Keysville Couper Lacks- Operations & Business Solutions Manager
<b>2. Itinerant Presence and Service Provision</b>	
<b>3. Service Provision Only</b>	
<b>List services to be made available below (add additional pages if needed):</b>	
A. Services in a One Stop Delivery System that shall be provided include at a minimum: <ol style="list-style-type: none"> <li>1. Career Services for adults and dislocated workers- Career services are not required prior to receiving training services.                         <ol style="list-style-type: none"> <li>a. Determination of eligibility to receive services through the adult and/or dislocated worker programs;</li> <li>b. Outreach, intake and orientation to the information and services available through the one stop delivery system;</li> <li>c. Initial assessment of skill levels (including literacy, numeracy, and English language proficiency), aptitudes, abilities (including skills gaps), and supportive service needs;</li> <li>d. Labor exchange services, including job search and placement assistance, career counseling that includes provision of information on in-demand industry sectors and occupations; provision of information on nontraditional employment; appropriate recruitment and other business services on behalf of employers, including small employers, in the local area, which services may include providing information and referral to specialized business services not traditionally offered through the one stop delivery system;</li> <li>e. Provision of referrals to and coordination of activities with other programs and services, including program and services within the one stop delivery system, and, in appropriate cases, other workforce development programs;</li> <li>f. Provision of workforce and labor market employment statistics information, including the provision of accurate information relating to local, regional and national labor market areas, job vacancy listings in such labor market areas, information on job skills necessary to obtain the jobs described in such job vacancy listings and information relating to local occupations in demand and the earnings, skill requirements and opportunities for advancement for such occupations;</li> </ol> </li> </ol>	

- g. Provision of performance information and program cost information on eligible training providers by program, eligible providers of youth workforce investment activities, adult education, career and technical education at the postsecondary level and, for school dropouts, providers of vocational rehabilitation services;
  - h. Provision of information, in formats that are user-friendly and understandable, to one stop center customers, regarding how the local area is performing on the local performance accountability measures and any other performance information with respect to the one stop delivery system in the local area;
  - i. Provision of information, in formats that are user-friendly and understandable, to one stop center customers, relating to the availability of supportive services or assistance, including childcare, child support, medical or child health assistance, benefits under the supplemental nutrition assistance program, earned income tax credit, temporary assistance for needy families, and other supportive services and transportation provided through funds made available in the local area;
  - j. Referral to the services or assistance described in (i) above;
  - k. Provision of information and assistance regarding filing claims for unemployment compensation;
  - l. Assistance in establishing eligibility for programs of financial aid assistance for training and education programs not funded under WIOA;
  - m. Determination of appropriate services for an individual to obtain or retain employment that consist of comprehensive and specialized assessments of the skill levels and service needs of adults and dislocated workers (which may include diagnostic testing and use of other assessment tools and/or in-depth interviewing and evaluation to identify employment barriers and appropriate employment goals);
  - n. Development of an individual employment plan (IEP), to identify the employment goals, appropriate achievement objectives, appropriate combination of services for the participant to achieve the employment goals, and career pathways to attain career objectives;
  - o. Provision of group counseling, individual counseling and career planning;
  - p. Provision of short-term prevocational services, including development of learning skills, communication skills, interviewing skills, punctuality, personal maintenance skills, and professional conduct, to prepare individuals for unsubsidized employment or training;
  - q. Provision of workforce preparation activities, work experiences and internships linked to careers;
  - r. Provision of financial literacy services;
  - s. Assistance with out-of-area job search and relocation;
  - t. Acquisition of English language and integrated education and training programs;
  - u. Provision of follow-up services, including counseling regarding the workplace, for participants in workforce investment activities authorized by WIOA who are placed in unsubsidized employment for not less than 12 months after the first day of employment as appropriate; and
2. Training Services for adults and dislocated workers-
- a. Occupational skills training, including training for nontraditional employment;
  - b. On the job training;

- c. Incumbent worker training;
  - d. Programs that combine workplace training with related instruction, which may include cooperative education programs;
  - e. Training programs operated by the private sector;
  - f. Skill upgrading and retraining;
  - g. Entrepreneurial training;
  - h. Transitional jobs;
  - i. Job readiness training provided in combination with a-h above;
  - j. Adult education and literacy activities, including activities of English language acquisition and integrated education and training programs, provided concurrently or in combination with services described in a-g above;
  - k. Customized training conducted with a commitment by an employer or group of employers to employ an individual upon successful completion of the training;
3. Business services that include team(s) composed of partners in the local area to serve needs of employers to
- a. Improve coordination between workforce investment activities and economic development activities carried out within the local area involved;
  - b. Promote entrepreneurial skills training and microenterprise services;
  - c. Improve services and linkages between the local workforce investment system and employers, including small employers, in the local area by providing needed services;
  - d. Strengthen linkages between the one stop delivery system and unemployment insurance programs;
  - e. Provide activities for business services and strategies that meet the workforce investment needs of area employers as determined by the local board in the local plan;
  - f. Leverage economic development, philanthropic, and other public and private resources or effective business intermediaries on a fee-for-service basis in a manner determined appropriate by the local board;
  - g. Develop and implement industry sector strategies (including industry partnerships, regional skills alliances, industry skill panels and sectorial skills partnerships);
  - h. Develop and deliver innovative workforce investment services and strategies for area employers, which may include career pathways, skills upgrading, skill standard development and certification for recognized postsecondary credential or other employer use, apprenticeship, and other effective initiatives for meeting the workforce investment needs of area employers and workers;
  - i. Assist area employers in managing reductions in force in coordination with rapid response activities and with strategies for the aversion of layoffs, which strategies may include early identification of firms at risk of layoffs, use of feasibility studies to assess the needs of and options for at-risk firms, and the delivery of employment and training activities to address risk factors;
  - j. Market business services to appropriate area employers, including small and mid-sized employers;
  - k. Improve coordination between employment and training activities and programs for individuals with disabilities and employers;

## Attachment B: Partner Program Services

<p><b>Partner Program:</b> Southside VA Community College – Adult Education Program  <b>Website:</b> <a href="https://southside.edu/adult-education-grants">https://southside.edu/adult-education-grants</a></p>	
<p><b>Partner Program - Signatory Authority (Name, Job Title, email):</b>          Buffy Allgood - Regional Adult Education Program Manager for Amelia, Brunswick, Buckingham, Charlotte, Cumberland, Halifax, Lunenburg, Mecklenburg, Nottoway, and Prince Edward counties.  <a href="mailto:Buffy.allgood@southside.edu">Buffy.allgood@southside.edu</a></p>	
<p><b>Partner Program Local Area Contact (Name, Job Title, email and telephone number):</b>          Buffy Allgood - Regional Adult Education Program Manager for Amelia, Brunswick, Buckingham, Charlotte, Cumberland, Halifax, Lunenburg, Mecklenburg, Nottoway, and Prince Edward counties.  <a href="mailto:Buffy.allgood@southside.edu">Buffy.allgood@southside.edu</a></p>	
<p><b>List of Services to be Made Available Through the Virginia Career Works Center(s)</b></p>	
<p><b>Partner will participate in the following manner (indicate Center Name and type of contact):</b></p>	
<p><b>4. Permanent Presence and Service Provision</b></p>	
<p><b>5. Itinerant Presence and Service Provision</b></p>	<p>VCW – South Boston Center            VCW – Lake Country Center</p>
<p><b>6. Service Provision Only</b></p>	<p>VCW – Keysville Center</p>
<p><b>List services to be made available below (add additional pages if needed):</b></p> <ol style="list-style-type: none"> <li>1. VCW-SBC: Provide Resource Room coverage at 30 hours per week.</li> <li>2. VCW-LCC: Provide Resource Room coverage at 28 hours per week.</li> <li>3. VCW-LCC: 1 workshop per quarter: agenda to be determined.</li> <li>4. VCW-Keysville and LCC: Adult Education classes (basic skills remediation – reading, writing, mathematics, basic computer/digital literacy skills, GED Preparation instruction); schedule to be determined.</li> <li>5. TABE Testing as needed by WIOA Adult, Dislocated, and Youth programs.</li> </ol>	

## Attachment B: Partner Program Services

<b>Partner Program: Virginia Employment Commission</b>  Website: <a href="http://www.viriniaworks.com/">http://www.viriniaworks.com/</a>	
<b>Partner Program - Signatory Authority (Name, Job Title, email):</b>  Carrie Roth-Director  Dr. Robert Walker-Director Workforce Services Operation	
<b>Partner Program Local Area Contact (Name, Job Title, email and telephone number):</b>  Mike Dolianitis, Manager (South Boston), <a href="mailto:Mike.Dolianitis@viriniaworks.gov">Mike.Dolianitis@viriniaworks.gov</a> , (434) 572-8064  Kimberly McIvor, District Manager (South Boston) <a href="mailto:Kimberly.McIvor@viriniaworks.gov">Kimberly.McIvor@viriniaworks.gov</a> , (434) 947-2052  Mary Vaughan, Manager (South Hill) <a href="mailto:Mary.Vaughan@viriniaworks.gov">Mary.Vaughan@viriniaworks.gov</a> , (434) 634-2326  Dennis Woodard, District Manager (South Hill) <a href="mailto:dennis.woodard@viriniaworks.gov">dennis.woodard@viriniaworks.gov</a> , (804) 385-2998	
<b>List of Services to be Made Available Through the Virginia Career Works Center(s)</b>	
<b>Partner will participate in the following manner (indicate Center Name and type of contact):</b>	
<b>1. Permanent Presence and Service Provision</b>	Permanent Presence (South Boston and South Hill)
<b>2. Itinerant Presence and Service Provision</b>	
<b>3. Service Provision Only</b>	
<b>List services to be made available below (add additional pages if needed):</b>  <b>Wagner-Peyser Act</b> <ul style="list-style-type: none"> <li>• Provide basic career services and individualized career services for job seekers and workers</li> <li>• Initial assessment of skill levels, aptitudes, abilities, and supportive service needs</li> <li>• Conduct outreach regarding local workforce system's services and products</li> <li>• Provide access to labor market information and assist with the interpretation of this information relating to local, regional, and national labor market areas, including job vacancy listings, information on job skills necessary to obtain the jobs, and information relating to local occupations in demand and their earnings, skill requirements, and opportunities for advancement for such occupations</li> <li>• Conduct outreach and assist employers fill their workforce needs with qualified job seekers</li> <li>• Provide customized recruitment and job applicant screening and referral services</li> </ul>	

- Conduct job fairs, use one-stop centers for recruiting and interviewing job applicants
- Post job vacancies in the state labor exchange system and take and fill job orders
- Provide information regarding workforce development initiatives and programs
- Develop, convene, or implement industry or sector partnerships
- Conduct intake, outreach, and orientation to the information services, programs, tools and resources available through the workforce system
- Referral to training services
- Information on the availability of supportive services and referral to such as appropriate

#### **Trade Adjustment Assistance (TAA)**

- The TAA program is a federal program established under the Trade Act that provides aid to workers who lose their jobs or whose hours of work and wages are reduced as a result of increased imports. The program develops On-the-Job Training (OJT) contracts
- Provide occupation skills training through Individual Training Accounts (ITAs)
- Development of an individual employability development plan to identify employment goals, appropriate achievement objectives, and appropriate combination of services for the customer to achieve the employment goals

#### **Reemployment Services and Eligibility Assessments (RESEA)**

- Provide specialized assessments of skill levels and service needs
- Review of unemployment insurance
- Development of an individual employability plan to identify employment goals, appropriate achievement objectives, and appropriate combination of services for the customer to achieve the employment goal

#### **Rapid Response**

- Respond to announcements of layoffs and plant closings by quickly coordinating services and providing immediate aid to companies and their affected workers to ensure rapid reemployment and to minimize the negative impacts of the layoff

#### **Jobs for Veterans State Grant (JVSG)**

- Provide individualized career and training-related services to veterans and eligible persons with significant barriers to employment
- Conduct outreach and assist employers fill their workforce needs with job seeking Veterans

#### **Foreign Labor Certification**

- Process H-2A and H-2B foreign labor applications, conduct employer housing inspections, conduct prevailing wage and practice surveys, and conduct employer outreach for foreign labor programs

#### **Migrant Seasonal Farmworker Services**

- In and out of area job search and placement assistance - Conduct outreach activities with growers and other employers

## Attachment B: Partner Program Services

<b>Partner Program: Virginia Employment Commission (VEC)</b>  <b>Website:</b> <a href="https://www.vec.virginia.gov">https://www.vec.virginia.gov</a>	
<b>Partner Program - Signatory Authority (Name, Job Title, email):</b>  Demetris Melis, VEC Commissioner, <a href="mailto:demetris.melis@vec.virginia.gov">demetris.melis@vec.virginia.gov</a>  <b>Partner Program Local Area Contact:</b>  Kristi Grissom, VEC Customer Advocate, <a href="mailto:kristi.grissom@vec.virginia.gov">kristi.grissom@vec.virginia.gov</a> , 434-572-4077	
<b>List of Services to be Made Available Through the Virginia Career Works Center(s)</b>	
<b>Partner will participate in the following manner (indicate Center Name and type of contact):</b>	
<b>7. Permanent Presence and Service Provision</b>	Permanent Presence (South Boston)
<b>8. Itinerant Presence and Service Provision</b>	
<b>9. Service Provision Only</b>	
<b>List services to be made available below (add additional pages if needed):</b> <b>Unemployment Insurance</b> <ul style="list-style-type: none"> <li>• Provide information and services related to unemployment Insurance taxes and claims.</li> </ul>	

## Attachment B: Partner Program Services

<p><b>Partner Program:</b> Department for Aging and Rehabilitative Services (DARS) - Division of Rehabilitative Services (DRS)  <b>Website:</b> <a href="https://www.vadars.org/drs/">https://www.vadars.org/drs/</a></p>	
<p><b>Partner Program - Signatory Authority (Name, Job Title, email):</b>          Kathryn Hayfield, DARS Commissioner  <a href="mailto:kathryn.hayfield@dars.virginia.gov">kathryn.hayfield@dars.virginia.gov</a></p>	
<p><b>Partner Program Local Area Contact (Name, Job Title, email and telephone number):</b>          Department for Aging and Rehabilitative Services (DARS)-Division of Rehabilitative Services (DARS)          Tora Terry, Human Services Manager <a href="mailto:tora.terry@dars.virginia.gov">tora.terry@dars.virginia.gov</a>          (434-572-8064)</p>	
<p><b>List of Services to be Made Available Through the Virginia Career Works Center(s)</b></p>	
<p><b>Partner will participate in the following manner (indicate Center Name and type of contact):</b></p>	
<p><b>1. Permanent Presence and Service Provision</b></p>	<p><b>Comprehensive: Virginia Career Works-South Boston Center/ 5 Days a week. Other access provided via referral, email, telephone and website.</b></p>
<p><b>2. Itinerant Presence and Service Provision</b></p>	
<p><b>3. Service Provision Only</b></p>	<p><b>Affiliate: Virginia Career Works: Lake Country-South Hill. By appointment or by referral. Other access provided by email, telephone and website.</b></p>
<p><b>List services to be made available below (add additional pages if needed):</b></p> <p>The Department for Aging and Rehabilitative Services (DARS) - Division of Rehabilitative Services (DRS) offers vocational rehabilitation programs and services to assist people with disabilities to prepare for, secure, retain or regain employment.</p> <p>For One-Stop Delivery System job seekers, determined eligible by and appropriate for the DRS program in open order of selection categories*, the scope of workforce services based on an assessment of service needs may include:</p> <p style="margin-left: 40px;">             Vocational Evaluation/Counseling              Career/Post-Secondary Education Planning              Training and Credentials              Work Readiness and Support Services              Job Development/Coaching/Placement         </p> <p>* When it has been determined that DARS does not have sufficient funds to serve all eligible individuals, federal law requires that DARS implement an order of selection. Order of Selection prioritizes individuals into categories according to the significance of their disabilities and ensures that those with the most significant disabilities.</p>	

## Attachment B: Partner Program Services

<b>Partner Program: Senior Community Service Employment Program/Title V</b>	
<b>Website:</b> <a href="http://www.steps-inc.org">www.steps-inc.org</a>	
<b>Partner Program - Signatory Authority (Name, Job Title, email):</b> Sharon Harrup, CEO/President of STEPS, Inc., <a href="mailto:sharrup@steps-inc.org">sharrup@steps-inc.org</a>	
<b>Partner Program Local Area Contact (Name, Job Title, email and telephone number):</b> Sabrina Masters, Workforce Development Coordinator, <a href="mailto:smasters@steps-inc.org">smasters@steps-inc.org</a> 434-315-5909 Ext 215	
<b>List of Services to be Made Available Through the Virginia Career Works Center(s)</b>	
Title V will give participants case management, supportive services for physicals, work-readiness activities such as: resume writing, interview skills, registration into the VAWC website, set up paid work experience opportunities, and job search	
<b>Partner will participate in the following manner (indicate Center Name and type of contact):</b>	
<b>1. Permanent Presence and Service Provision</b>	
<b>2. Itinerant Presence and Service Provision</b>	South Boston – Title V
<b>3. Service Provision Only</b>	South Hill – Title V
<b>List services to be made available below (add additional pages if needed):</b> Same as above.	
Title V Case Manager will be able to work one half day a month in the Resource Room at the South Boston Virginia Career Works Center.	

## Attachment B: Partner Program Services

<b>Partner Program: Tri-County Community Action Agency</b>  <b>Website: <a href="http://www.tricountyva.org">www.tricountyva.org</a></b>	
<b>Partner Program - Signatory Authority (Name, Job Title, email):</b> Petrina Carter, President/CEO <a href="mailto:pcarter@tricountyva.org">pcarter@tricountyva.org</a>	
<b>Partner Program Local Area Contact (Name, Job Title, email and telephone number):</b> Alisha Rice, Director of Operations, <a href="mailto:arice@tricountyva.org">arice@tricountyva.org</a> 434-575-7916 x241	
<b>List of Services to be Made Available Through the Virginia Career Works Center(s)</b>	
<b>Partner will participate in the following manner (indicate Center Name and type of contact):</b>	
<b>1. Permanent Presence and Service Provision</b>	Effective July 1, 2024, TCCAA will have a permanent presence at the Workforce Center on alternate Thursdays.
<b>2. Itinerant Presence and Service Provision</b>	
<b>3. Service Provision Only</b>	
<b>List services to be made available below (add additional pages if needed):</b>  Workforce Center clients will have access to all services offered through our agency which include but are not limited to the following: Emergency Services (utility, rent assistance) food bank, homeless assistance services, domestic violence assistance, Head Start applications, Infant and Maternal Health, Weatherization and housing services. We also have employment opportunities.	

## Attachment B: Partner Program Services

<b>Partner Program: PathStone-VA/SCSEP</b> Website: <a href="http://www.pathstone.org">www.pathstone.org</a>	
<b>Partner Program - Signatory Authority (Name, Job Title, email):</b> Tracy L. Jones, CWDP Executive Director, Program Development Administration tjones@pathstone.org <b>Partner Program Local Area Contact (Name, Job Title, email and telephone number):</b> Francis NcKenna Training and Employment Manager <a href="mailto:fmmckenna@pathstone.org">fmmckenna@pathstone.org</a> 814-362-1855	
<b>List of Services to be Made Available Through the Virginia Career Works Center(s)</b>	
<b>Partner will participate in the following manner (indicate Center Name and type of contact):</b>	
<b>1. Permanent Presence and Service Provision</b>	
<b>2. Itinerant Presence and Service Provision</b>	
<b>3. Service Provision Only</b>	As needed presence from: PathStone, 120 W. Danville St. South Hill, VA 23970
<b>List services to be made available below (add additional pages if needed):</b>  Provide basic career services and individual career services for job seekers age 55 years and older through the Senior Community Service Employment Program (SCSEP). Initial assessments of skill levels, aptitudes and abilities and supportive service needs. Work through the SCSEP program to find a paid training experience at a community partner organization. Assist with development of job skills through assignment to community partner. Assist with job search on line, resume writing, interview skills, etc.	

## Attachment B: Partner Program Services

<b>Partner Program: Halifax County Department of Social Services (HCDSS)</b>  Website: <a href="https://www.halifaxcountyva.gov">https://www.halifaxcountyva.gov</a>	
<b>Partner Program - Signatory Authority (Name, Job Title, email):</b> Kathy E Andrews, Director, HCDSS <a href="mailto:Kathy.andrews@dss.virginia.gov">Kathy.andrews@dss.virginia.gov</a> 434-476-3412 <b>Partner Program Local Area Contact (Name, Job Title, email and telephone number):</b> Shannon Burton, Benefit Programs Supervisor <a href="mailto:Shannon.burton@dss.virginia.gov">Shannon.burton@dss.virginia.gov</a> 434-476-3464	
<b>List of Services to be Made Available Through the Virginia Career Works Center(s)</b>	
<b>Partner will participate in the following manner (indicate Center Name and type of contact):</b>	
<b>1. Permanent Presence and Service Provision</b>	
<b>2. Itinerant Presence and Service Provision</b>	<b>South Boston Workforce Center DSS staff person on-site at least one Wednesday a month</b>
<b>3. Service Provision Only</b>	
<b>List services to be made available below (add additional pages if needed):</b>  <b>Make referrals to workforce center for job seekers</b> <b>Participate in monthly BST meetings</b> <b>Participate in weekly staff meetings</b> <b>Include center partners in DSS events</b>	

## Attachment B: Partner Program Services

<b>Partner Program: _____ Amelia _____ County Department of Social Services (DSS)</b>	
<b>Website: <a href="https://www.ameliacova.com/departments/social_services/index.php">https://www.ameliacova.com/departments/social_services/index.php</a></b>	
<b>Partner Program - Signatory Authority (Name, Job Title, email):</b> Audra Morris, Director/Amelia DSS, <a href="mailto:a.morris@dss.virginia.gov">a.morris@dss.virginia.gov</a>	
<b>Partner Program Local Area Contact (Name, Job Title, email and telephone number):</b> Audra Morris, Director/Amelia DSS, <a href="mailto:a.morris@dss.virginia.gov">a.morris@dss.virginia.gov</a> , 804-561-2681	
<b>List of Services to be Made Available Through the Virginia Career Works Center(s)</b>	
<b>Partner will participate in the following manner (indicate Center Name and type of contact):</b>	
<b>1. Permanent Presence and Service Provision</b>	
<b>2. Itinerant Presence and Service Provision</b>	X
<b>3. Service Provision Only</b>	
<b>List services to be made available below (add additional pages if needed):</b>  *Make referrals to Virginia Career Works for job seekers *Participate in monthly BST meetings and hiring events *Include Virginia Career Works in DSS events	

## Attachment B: Partner Program Services

<b>Partner Program: Brunswick County Department of Social Services (DSS)</b>  Website: <a href="https://www.brunswickco.com/community/social_services">https://www.brunswickco.com/community/social_services</a>	
<b>Partner Program - Signatory Authority (Name, Job Title, email):</b> Rich Blankenship, Director <a href="mailto:joseph.blankenship@dss.virginia.gov">joseph.blankenship@dss.virginia.gov</a> 434-848-2142  <b>Partner Program Local Area Contact (Name, Job Title, email and telephone number):</b> Rich Blankenship, Director <a href="mailto:joseph.blankenship@dss.virginia.gov">joseph.blankenship@dss.virginia.gov</a> 434-848-2142	
<b>List of Services to be Made Available Through the Virginia Career Works Center(s)</b>	
<b>Partner will participate in the following manner (indicate Center Name and type of contact):</b>	
<b>1. Permanent Presence and Service Provision</b>	
<b>2. Itinerant Presence and Service Provision</b>	X
<b>3. Service Provision Only</b>	
<b>List services to be made available below (add additional pages if needed):</b>  Brunswick DSS will participate in the following services: *Make referrals to Virginia Career Works for job seekers *Participate in monthly Business Service Team meetings and hiring events *Include Virginia Career Works in DSS events	

## Attachment B: Partner Program Services

<p><b>Partner Program: Buckingham County Department of Social Services (DSS)</b></p> <p>Website: <a href="https://www.buckinghamcountyva.org/services/social_services/index.php">https://www.buckinghamcountyva.org/services/social_services/index.php</a>  <a href="https://www.dss.virginia.gov/">https://www.dss.virginia.gov/</a></p>	
<p><b>Partner Program - Signatory Authority (Name, Job Title, email):</b>                  Stephanie M. Coleman, Director  <a href="mailto:Stephanie.coleman@dss.virginia.gov">Stephanie.coleman@dss.virginia.gov</a>                  434-969-4246, ext. 1200</p> <p><b>Partner Program Local Area Contact (Name, Job Title, email and telephone number):</b>                  Denise Anderson, Benefit Programs Supervisor  <a href="mailto:Denise.anderson@dss.virginia.gov">Denise.anderson@dss.virginia.gov</a>                  434-969-4246, ext. 1300</p>	
<p><b>List of Services to be Made Available Through the Virginia Career Works Center(s)</b></p>	
<p><b>Partner will participate in the following manner (indicate Center Name and type of contact):</b></p>	
<p><b>4. Permanent Presence and Service Provision</b></p>	
<p><b>5. Itinerant Presence and Service Provision</b></p>	<p>Buckingham DSS will provide office space in our agency and service provision on an as needed basis.</p>
<p><b>6. Service Provision Only</b></p>	
<p><b>List services to be made available below (add additional pages if needed):</b></p> <p>Buckingham DSS will participate in the following services:                  *Make referrals to Virginia Career Works for job seekers                  *Participate in monthly Business Service Team meetings and hiring events                  *Include Virginia Career Works in DSS events</p>	

## Attachment B: Partner Program Services

<p>Partner Program: <u>Charlotte</u> County Department of Social Services (DSS)</p> <p>Website: <a href="https://www.charlottecountyva.gov">https://www.charlottecountyva.gov</a></p>	
<p>Partner Program - Signatory Authority (Name, Job Title, email):                  Sari C Goff, Director, Charlotte County Social Services <a href="mailto:sari.goff@dss.virginia.gov">sari.goff@dss.virginia.gov</a></p> <p>Partner Program Local Area Contact (Name, Job Title, email and telephone number):                  Sari C Goff, Director, Charlotte County Social Services <a href="mailto:sari.goff@dss.virginia.gov">sari.goff@dss.virginia.gov</a> 434-542-5164                  Charlotte County Department of Social Services</p>	
<p>List of Services to be Made Available Through the                  Virginia Career Works Center(s)</p>	
<p>Partner will participate in the following manner (indicate Center Name and type of contact):</p>	
<p>1. Permanent Presence and Service Provision</p>	
<p>2. Itinerant Presence and Service Provision</p>	X
<p>3. Service Provision Only</p>	
<p>List services to be made available below (add additional pages if needed):</p> <p><b>*Make referrals to Virginia Career Works for job seekers</b>  <b>*Participate in monthly BST meetings and hiring events</b>  <b>*Include Virginia Career Works in DSS events</b>  <b>Coordinate job fairs when requested</b></p>	

## Attachment B: Partner Program Services

<b>Partner Program: Cumberland County Department of Social Services (DSS)</b>	
<b>Website:</b> <a href="http://socialservices.cumberlandcountyva.gov">Social Services   Cumberland County, VA (virginia.gov)</a>	
<b>Partner Program - Signatory Authority (Name, Job Title, email):</b> Jessica Ownby, Director <a href="mailto:Jessica.Ownby@dss.virginia.gov">Jessica.Ownby@dss.virginia.gov</a>	
<b>Partner Program Local Area Contact (Name, Job Title, email and telephone number):</b> Canessa Boyer, Family Services Supervisor, <a href="mailto:Canessa.Boyer@dss.virginia.gov">Canessa.Boyer@dss.virginia.gov</a> 804-492-4915	
<b>List of Services to be Made Available Through the Virginia Career Works Center(s)</b>	
<b>Partner will participate in the following manner (indicate Center Name and type of contact):</b>	
<b>1. Permanent Presence and Service Provision</b>	
<b>2. Itinerant Presence and Service Provision</b>	
<b>3. Service Provision Only</b>	X SVCC – VCW Keysville
<b>List services to be made available below (add additional pages if needed):</b>	
*Make referrals to Virginia Career Works for job seekers *Participate in monthly BST meetings and hiring events *Include Virginia Career Works in DSS events	

## Attachment B: Partner Program Services

Partner Program: ___Lunenburg___ County Department of Social Services (DSS)	
Website: <a href="https://www.lunenburgva.gov/">https://www.lunenburgva.gov/</a>	
<b>Partner Program - Signatory Authority (Name, Job Title, email):</b> Lisa B. Nagorsky, Acting Director, <a href="mailto:lisa.nagorsky@dss.virginia.gov">lisa.nagorsky@dss.virginia.gov</a>	
<b>Partner Program Local Area Contact (Name, Job Title, email and telephone number):</b> Brande Crutchfield, Self Sufficiency Specialist, <a href="mailto:brande.crutchfield@dss.virginia.gov">brande.crutchfield@dss.virginia.gov</a>	
<b>List of Services to be Made Available Through the Virginia Career Works Center(s)</b>	
<b>Partner will participate in the following manner (indicate Center Name and type of contact):</b>	
<b>1. Permanent Presence and Service Provision</b>	
<b>2. Itinerant Presence and Service Provision</b>	<input checked="" type="checkbox"/> Make referrals
<b>3. Service Provision Only</b>	
<b>List services to be made available below (add additional pages if needed):</b>	
<ul style="list-style-type: none"> <li>*Make referrals to Virginia Career Works for job seekers</li> <li>*Participate in monthly BST meetings and hiring events</li> <li>*Include Virginia Career Works in DSS events</li> </ul>	

## Attachment B: Partner Program Services

<b>Partner Program: Mecklenburg County Department of Social Services (DSS)</b> <b>Website:</b> <a href="https://socialservices.mecklenburgva.com">Social Services   Mecklenburg County, VA (mecklenburgva.com)</a>	
<b>Partner Program - Signatory Authority (Name, Job Title, email):</b> Christopher Spain, Director II; <a href="mailto:chris.spain@dss.virginia.gov">chris.spain@dss.virginia.gov</a>	
<b>Partner Program Local Area Contact (Name, Job Title, email, and telephone number):</b> Pamela Oliver, Self-Sufficiency Specialist III; <a href="mailto:pamela.oliver@dss.virginia.gov">pamela.oliver@dss.virginia.gov</a> ; 434-738-6138, Ext. 5294	
<b>List of Services to be Made Available Through the Virginia Career Works Center(s)</b>	
<b>Partner will participate in the following manner (indicate Center Name and type of contact):</b>	
<b>1. Permanent Presence and Service Provision</b>	
<b>2. Itinerant Presence and Service Provision</b>	X Including but not limited to the provision of referrals and intermittent, based on LDSS requests and VCW availability, VCW presence at DSS Office or other County location for the benefit of DSS or mutual customers.
<b>3. Service Provision Only</b>	
<b>List services to be made available below (add additional pages if needed):</b>  *Make referrals to Virginia Career Works for job seekers- bundled services, whether youth driven (16-24) or older. *Participate in monthly BST meetings and hiring events/Include Virginia Career Works in DSS events- More specifically, cohost job fairs (targeted annually); second or third quarter of the CY preferable; agency staff sharing *Participate in bimonthly check-ins via Teams or other platform (odd months beginning July 2024)	

## Attachment B: Partner Program Services

<b>Partner Program: ___Nottoway___ County Department of Social Services (DSS)</b>  <b>Website:</b> <a href="https://www.countyoffice.org/nottoway-county-social-service-department-crewe-va-d7b/">https://www.countyoffice.org/nottoway-county-social-service-department-crewe-va-d7b/</a>	
<b>Partner Program - Signatory Authority (Name, Job Title, email):</b> Shannon Reed, Director, <a href="mailto:Shannon.reed1@dss.virginia.gov">Shannon.reed1@dss.virginia.gov</a>	
<b>Partner Program Local Area Contact (Name, Job Title, email and telephone number):</b> Brande Shannon Reed, Director, <a href="mailto:Shannon.reed1@dss.virginia.gov">Shannon.reed1@dss.virginia.gov</a> , 434-645-8494 ext. 235	
<b>List of Services to be Made Available Through the Virginia Career Works Center(s)</b>	
<b>Partner will participate in the following manner (indicate Center Name and type of contact):</b>	
<b>1. Permanent Presence and Service Provision</b>	
<b>2. Itinerant Presence and Service Provision</b>	X Make referrals
<b>3. Service Provision Only</b>	
<b>List services to be made available below (add additional pages if needed):</b>  *Make referrals to Virginia Career Works for job seekers *Participate in monthly BST meetings and hiring events *Include Virginia Career Works in DSS events	

## Attachment B: Partner Program Services

<b>Partner Program: <u>Prince Edward</u> County Department of Social Services (DSS)</b>	
<b>Website: <a href="http://www.princeedwardsocialservices.com">www.princeedwardsocialservices.com</a></b>	
<b>Partner Program - Signatory Authority (Name, Job Title, email):</b> <ul style="list-style-type: none"> <li>• Kimberley Allen, Director, <a href="mailto:kimberley.allen@dss.virginia.gov">kimberley.allen@dss.virginia.gov</a></li> </ul>	
<b>Partner Program Local Area Contact (Name, Job Title, email and telephone number):</b> <ul style="list-style-type: none"> <li>• Kimberley Allen, Director, <a href="mailto:kimberley.allen@dss.virginia.gov">kimberley.allen@dss.virginia.gov</a></li> <li>• Kevin Meadows, Family Services Supervisor, <a href="mailto:kevin.meadows@dss.virginia.gov">kevin.meadows@dss.virginia.gov</a></li> <li>• Carolyn Hammock, Self Sufficiency Supervisor, <a href="mailto:Carolyn.hammock@dss.virginia.gov">Carolyn.hammock@dss.virginia.gov</a></li> </ul>	
<b>List of Services to be Made Available Through the Virginia Career Works Center(s)</b>	
<b>Partner will participate in the following manner (indicate Center Name and type of contact):</b>	
<b>10. Permanent Presence and Service Provision</b>	
<b>11. Itinerant Presence and Service Provision</b>	VA Career Works (Keysville)-face to face @ Center and in DSS office , phone, email
<b>12. Service Provision Only</b>	
<b>List services to be made available below (add additional pages if needed):</b> <ul style="list-style-type: none"> <li>*Make referrals to Virginia Career Works for job seekers</li> <li>*Participate in monthly BST meetings and hiring events</li> <li>*Include Virginia Career Works in DSS events</li> </ul>	